



## **Vulnerable Adult Policy**

Crandall Public Library (CPL) strives to provide a warm, welcoming, and safe environment for all community members. The Library is particularly concerned for the safety of vulnerable adults in and around the Library. A parent/spouse/guardian or caregiver eighteen years of age or older must be responsible for monitoring the activities and managing the behavior of vulnerable adults during their Library visits.

A vulnerable adult is an individual over the age of 18 that has significant impairment of mental function, physical function, or emotional status who is unable to provide adequately for their own care or manage their own behavior without assistance.

Vulnerable adults, who can understand and follow the rules of conduct and who can care for themselves, are welcome to be in the Library unattended. Vulnerable adults will be expected to follow the rules of conduct as outlined in the CPL Rules of Behavior. They should have written contact information for a parent/spouse/guardian or caregiver who can assist them in an emergency.

- Vulnerable adults who are unable or unwilling to care for themselves must be accompanied and have adequate supervision at all times.
- CPL assumes no responsibility for vulnerable adults left unattended on the Library premises. Staff members are responsible for assisting all Library customers and cannot adequately monitor unattended vulnerable adults.
- Staff cannot be expected to monitor or prevent vulnerable adults from leaving the building/grounds or to assume responsibility for monitoring their behavior or safety.
- Sudden emergencies may occur in the Library and in such cases the Library assumes no responsibility for unattended vulnerable adults.
- Staff will attempt to contact a parent/spouse/guardian or caregiver when a vulnerable adult's:
  - Health or safety is in doubt
  - Behavior disturbs other Library users
  - Actions violate the Code of Conduct
  - Parent/spouse/guardian or caregiver is not present at closing time
- Every reasonable effort will be made by Library staff to assist the vulnerable adult in contacting the appropriate parent/spouse/guardian or caregiver. If no responsible adult is reached, or the vulnerable adult is not picked up by closing, staff may notify the Glens Falls police.

- Library staff may not drive vulnerable adults to any location, even at the request of the parent/spouse/guardian or caregiver.
- If necessary, staff will discuss this policy with the parent/spouse/guardian or caregiver if vulnerable adults are left unattended in the Library.

*Adopted by the Crandall Public Library Board of Trustees September 25, 2024.*