

May 27, 2020

## Crandall Public Library New York Forward Status

We have missed you. A lot. Providing continuous electronic access and content to you has been our pleasure but we miss your physical presence. Crandall Public Library trustees and staff have crafted policies and procedures that will allow us to follow Objective #2 of our *Strategic Plan: Ensure Safety and Security*. The adopted policies of [COVID-19 CPL Safety Measure Policy](#) and [NYS-CPL Safety Policy](#), as well as, our revised [CPL Rules of Behavior](#) establish, to the best of our ability, implementation of a gradual, stepped return to full library services while still maintaining adherence to Executive Orders mandated by New York Forward.

As of late May, public libraries in the Capital Regional can act as retail establishments and offer curbside services (touchless pickup). We are part of a consortium of libraries in the SALS/MVLS system which gives library cardholders access to over 2.3 million items. We have coordinated our reopening plans with Saratoga Springs Public Library, Clifton Park-Halfmoon Public Library and SALS/MVLS in order to respect and help balance workloads for libraries, big and small. Right now, nearly 25,000 Crandall items are on loan. Those materials have to be returned, quarantined (72 hours) and checked-in before we can offer them for curbside pick-up.

You have been patient about the wait to return your items (fines are still not accruing). Please hang on a bit longer until the staff return to work on June 8. Staff will have two weeks to work without being open to the public. During this period, we will: 1) finalize training in safe practices by our Certified COVID-19 Safety Resource Officer; 2) continue to clean and disinfect the building; 3) create signage; 4) preparing staging areas for curbside services; and, 5) return to our regular tasks and assignments which have sustained our services during the pandemic. It is with eager anticipation that we prepare our special brand of Crandall customer service and the Glen Street doors for your curbside return on Monday, June 22.

We will have further updates as they are available.

Be well,

Kathleen U. Naftaly

Director